

Anand Rathi Advisors Limited.

Data For the month ending- **January 2024**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints> 3 months	Average Resolution time(in days)
1	Directly from investors	NIL	NIL	NIL	NIL	NIL	30 days
2	SEBI SCORES	NIL	NIL	NIL	NIL	NIL	30 days
3	Other sources (if any)	NIL	NIL	NIL	NIL	NIL	30 days
4	GRAND TOTAL	NIL	NIL	NIL	NIL	NIL	30 days

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. no.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	APRIL 2023	NIL	01	01	NIL
2	MAY 2023	NIL	NIL	NIL	NIL
3	June 2023	NIL	NIL	NIL	NIL
4	July 2023	NIL	01	01	NIL
5	August 2023	NIL	NIL	NIL	NIL
6	September 2023	NIL	NIL	NIL	NIL
7	October 2023	NIL	NIL	NIL	NIL
8	November 2023	NIL	NIL	NIL	NIL
9	December 2023	NIL	NIL	NIL	NIL
10	January 2024	NIL	NIL	NIL	NIL
	GRAND TOTAL	NIL	02	02	NIL

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	NIL	NIL	NIL	NIL
2	2019-20	NIL	NIL	NIL	NIL
3	2020-21	NIL	NIL	NIL	NIL
4	2021-22	NIL	02	02	NIL
5	2022-23	NIL	01	01	NIL
6	2023-24	NIL	02	02	NIL
	Grand Total	NIL	05	05	NIL

**Inclusive of complaints of previous year resolved in the current year.

##Inclusive of complaints pending as on the last day of the year.